

CV
Benjamin Wiedenmann

Name Benjamin Wiedenmann
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date of birth 23.11.1981

Work Experience

February 2011 Manager Support & QA,ournova GmbH, Berlin, Stuttgart

activities and responsibilities: user support (1st & 2nd level), QA and software testing, UI/UX development

project management:
Product Owner, concept and realization Git video learning platform

January 2010 – January 2011 Senior Repertoire Data Support Analyst/Business Analyst, Metadata & Rights Management, Universal Music Group International, London/Berlin

activities and responsibilities: global second level support within Universal's Digital Supply Chain working with
Digital Distribution Departments
Digital Operation Departments
Royalty / Licensing / Rights Management Departments
QA, Business and System Trainer

September 2008 – January 2010 Repertoire Data Support Analyst/Business Analyst, Digital Operations, Universal Music Group International, London/Berlin

activities and responsibilities: analysis, process development, business documentation, training, QA as part of Universal's Digital Supply Chain Transformation (DSCT) project

active contribution to the following projects:
Repertoire Management System (R2) - business analysis, process development, business documentation, data analysis, QA, user training for Universal's new global Repertoire Management System (R2)

next generation digital distribution platform (Accenture/Digiplug) - QA, test co-ordination, business analysis, data analysis

January 2004 - March 2008 Manager Content Service, Universal Entertainment GmbH, Berlin

activities and responsibilities: Classics Department. Administration of the Universal Repertoire Management System; Trained new clerks

active developing to the following projects:
STAN/Grid, R2 – contribution to the R2 committee which developed new standards for the digital business and designs a new repertoire management system.

May 2002 - July 2003 Team leader stagehand crew, Contro Veranstaltungsdienste GmbH, Hamburg

July 2001 - April 2002 Profesional carer, Club 68 Helfer e.V., Hamburg

July 2000 - June 2001 Social service, Club 68 Helfer e.V. Hamburg

worked with people who have multiple disabilities (ISB)

1997
- 2000

Freelancer, BaseLine Veranstaltungstechnik, Königswinter

event concept and realisation (up to 10.000 participants), technical training courses

Certifications

Certified Scrum Master, Scrum Alliance

Education

October 2003 - February 2008 Freie Universität Berlin, Institut für Soziologie

Diploma Sociology: Virtuelle Gemeinschaften - Anfänge einer neuen Form der Vergesellschaftung? (Virtual communities – incipencies of new modes of socialisation?)

main classes: Sociology of Culture, Sociology of the Media und Anthropology

Minor subjects: Psychology (main classes: Media Psychology and Empirical Media Research), Political Science (main class: Political Sociology)

April 2002 - September 2003 Universität Hamburg, Institut für Soziologie

Vordiplom, June 2003.

Minor subjects: Psychology, Political science, Economics

1992 - 2000

Gymnasium CJD - Jugenddorf Christophorusschule Königswinter, Abitur

Personal Skills

conception, project management, team leadership, analysis, communication, presentation, proactive, flexibility

List of Publications

Wiedenmann, B. (2009). Virtuelle Gemeinschaften – Anfänge einer neuen Form der Vergesellschaftung? Saarbrücken: VDM Verlag.

Wiedenmann, B. (2006). HipHop und Gewalt – Urbanität, Lokalität und Sprache als Ursache von Gewalt? In: Samuel F. Sieber (Hrsg.), Zur Archäologie der medialen Gewalt. Marburg: Tectum-Verlag.

Additional References

1992 - 2000

Membership in Christian Scout Association „Royal Rangers“. Team leader and trainer

Language Skills

German	mother tongue
English	fluent in spoken and written
Spanish	basic skills

Computer Skills

Latex, MS Office, iWork, Adobe (Photoshop and InDesign)
SPSS, Stata
CMS, CRM, RCS (Git, SVN)
OS: Mac OS X, Windows

Personal Interests

music, society, travelling, internet, literature

Berlin, 12.12.2011